



Greetings from **RentLife® Property Management!**

RentLife® Property Management has contracted On Sight PROS to perform annual safety, and preventative maintenance photo reports on all properties we manage. The purpose of these property reviews is to ensure and guarantee a certain quality of life expected by our tenants and ensure that homes are being adequately maintained.

An OnSight PROS representative will contact you to schedule a convenient time for this report to be performed. Their technician will then visit and perform a short 60-90 minute photo report at your home. Larger homes (more than 2,500 SF) sometimes will require slightly more time. You will need to plan to be present for the duration of the review. Please make sure that you have scheduled your review to be performed within the next Two Weeks.

You will be receiving a scheduling email within the next few days. Appointments are booked in a four-hour time frame between 9 am-5 pm for the technician to arrive at the property. You can choose the date and time frame that works best for you. The technician will call you when on the way to your residence within that time window.

*****IMPORTANT NOTE*****

Part of the technician's responsibility while on-site is to check the functionality and maintenance of the smoke alarms and air filters in residence; as per your lease agreement, you are responsible for ensuring that smoke alarm batteries and air filters in your unit are changed regularly. If the PROS technician finds that air filters have not been changed or smoke alarm batteries are missing or are drained, the technician will perform the maintenance at your expense. If the PROS technician must perform maintenance, you will be charged according to the following schedule:

Smoke Alarm Batteries - \$10.00

Air Filter - \$30.00

Please take steps to avoid these charges by having fresh batteries in smoke alarms and a clean air filter in all HVAC returns.

Thank you in advance for your cooperation and assistance,

RentLife® Property Management

** OnSight PROS is continuing to monitor the COVID-19 situation. Its mission is to keep its customers, employees, and communities safe. Therefore, their technicians are following protocols as outlined by the CDC. If you have any questions about their additional safeguarding practices during this time, we welcome you to call or email them. **